



Attackers Exploiting ADSelfService Plus Flaw

CRITICALITY



13/09/2021

Recommendations



Prevention



Detection



Remediation



Response



MITRE ATT&CK

Summary

A zero-day vulnerability affects Zoho ManageEngine ADSelfService Plus is currently being exploited in the wild, and the company recommends all the customers to keep the product up to date.



Threat Details

On the 8th of September, The US Cybersecurity and Infrastructure Security Agency (CISA) advised the organizations to patch their Zoho ManageEngine servers with the most recent security update as they discovered a critical vulnerability tracked as CVE-2021-40539 that bypasses the authentication of REST API, which might lead to arbitrary remote code execution.

Successful exploitation of this vulnerability will allow the attacker to control the affected system by sending specially crafted requests. Although the vulnerability has been identified, no public exploit code or technical findings have been released yet.



Recommendations



Prevention

- **Appendix A** contains the recommendations to prevent such attacks.



Detection

- **Appendix B** contains a sample of Indicators of compromise of this threat the full list is in the attached file.

References

CISA Warns of Actively Exploited Zoho ManageEngine ADSelfService Vulnerability. (2021). Retrieved from The Hacker News: <https://thehackernews.com/2021/09/cisa-warns-of-actively-exploited-zoho.html>

CISA warns of Zoho server zero-day exploited in the wild. (2021). Retrieved from The Record: <https://therecord.media/cisa-warns-of-zoho-server-zero-day-exploited-in-the-wild/>

Security Advisory - CVE-2021-40539. (2021). Retrieved from ManageEngine: <https://www.manageengine.com/products/self-service-password/kb/how-to-fix-authentication-bypass-vulnerability-in-REST-API.html>

Zoho Releases Security Update for ADSelfService Plus. (2021). Retrieved from CISA: <https://us-cert.cisa.gov/ncas/current-activity/2021/09/07/zoho-releases-security-update-adselfservice-plus>



Contact Us

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Appendix A – Prevention

The National Cyber Security Centre recommends all the entities to follow the below steps to help organizations thwart these attacks:

- Update ADSelfService Plus version 6113 or below to the latest version (6114).
- Make sure that ADSelfService Plus is not directly accessible from the internet.
- As mentioned by the company, even those versions that are not yet affected must have the latest version installed.

Affected products:

- Zoho ManageEngine ADSelfService Plus builds 6113 and below.



Appendix B – Detection

The National Cyber Security Centre recommends all the entities to check the below directions for possible affections:

- Search for the following access log entries in \ManageEngine\ADSelfService Plus\logs folder:

- 1- /RestAPI/LogonCustomization
- 2- /RestAPI/Connection

Your installation has been affected if you notice any of these entries in the logs.

- The affected systems (running 6113 or lower) will have the following files in the ADSelfService Plus folder:
 - 1- Service.cer in \ManageEngine\ADSelfService Plus\bin folder.
 - 2- ReportGenerate.jsp in \ManageEngine\ADSelfService Plus\help\admin-guide\Reports folder.



Appendix C – Best Practices

Bahrain National CERT team recommends organizations to implement the following security best practices.

- Daily backups of important new/changed data, software and configuration settings, stored disconnected, retained for at least three months. Test restoration initially, annually and when IT infrastructure changes.
- Patch operating systems. Patch/mitigate computers (including network devices) with 'extreme risk' vulnerabilities within 48 hours. Use the latest operating system version. Don't use unsupported versions.
- Patch applications e.g. Flash, web browsers, Microsoft Office, Java and PDF viewers. Patch/mitigate computers with 'extreme risk' vulnerabilities within 48 hours. Use the latest version of applications.
- Restrict administrative privileges to operating systems and applications based on user role. Regularly reassess the need for privileges. Don't use privileged accounts for reading email and web browsing.
- Configure Microsoft Office macro settings to block macros from the Internet, and only allow vetted macros either in 'trusted locations' with limited write access or digitally signed with a trusted certificate.
http://www.asd.gov.au/publications/protect/Microsoft_Office_Macro_Security.pdf
- Application whitelisting of approved/trusted programs to prevent execution of unapproved/malicious programs including .exe, DLL, scripts (e.g. Windows Script Host, PowerShell and HTA) and installers.
- User application hardening. Configure web browsers to block Flash (ideally uninstall it), ads and Java on the Internet. Disable unneeded features in Microsoft Office (e.g. OLE), web browsers and PDF viewers.
- Multi-factor authentication for VPNs, Outlook Web Access (OWA), RDP, SSH and other remote access, and for all users when they perform a privileged action or access an important (sensitive or high-availability) data repository.
- Implement CIS Critical Security Controls, while prioritizing the implementation of the Top 5 CIS Controls. (<https://www.cisecurity.org/critical-controls.cfm>)
- Implement Strategies to mitigate cyber security incidents.
(<http://www.asd.gov.au/infosec/mitigationstrategies.htm>)

CERT.bh recommends organizations to implement the following strategies to detect and respond to cyber security incidents:

- Network-based intrusion detection/prevention system using signatures and heuristics to identify anomalous traffic both internally and crossing network perimeter boundaries.
- Host-based intrusion detection/prevention system to identify anomalous behaviour during program execution e.g. process injection, keystroke logging, driver loading and persistence mechanisms.
- Endpoint detection and response software on all computers to centrally log systems' behaviour and facilitate incident response. Microsoft's free SysMon tool is an entry level option.
- Enhance visibility through PowerShell logging to provide investigators a detection mechanism for malicious activity and a historical record of how PowerShell was used on systems.
https://www.fireeye.com/blog/threat-research/2016/02/greater_visibility.html
- Hunt to discover incidents using threat intelligence consisting of analyzed threat data with indicators of compromise and mitigating threats based on behaviour patterns.



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- Capture network traffic to and from internal systems that store important data or are considered critical assets, and network traffic traversing the network perimeter, to assist with incident detection and analysis.
 - Continuous incident detection and response with automated immediate analysis of centralised time-synchronised logs of permitted and denied: computer events, authentication, file access, network activity.
 - MITRE Corporation provides a public repository that includes a model and framework for describing the actions attackers may take while operating within an enterprise network. These details can aid organizations in detecting attacker activities.
 - https://attack.mitre.org/wiki/Main_Page
 - https://car.mitre.org/wiki/Full_Analytic_List
 - <https://car.mitre.org/caret/#/>



Appendix D – TLP Definitions

TLP:RED = Not for disclosure, restricted to participants only.

Sources may use TLP:RED when information cannot be effectively acted upon by additional parties, and could lead to impacts on a party's privacy, reputation, or operations if misused. Recipients may not share TLP:RED information with any parties outside of the specific exchange, meeting, or conversation in which it was originally disclosed. In the context of a meeting, for example, TLP:RED information is limited to those present at the meeting. In most circumstances, TLP:RED should be exchanged verbally or in person.

TLP:AMBER = Limited disclosure, restricted to participants' organizations.

Sources may use TLP:AMBER when information requires support to be effectively acted upon, yet carries risks to privacy, reputation, or operations if shared outside of the organizations involved. Recipients may only share TLP:AMBER information with members of their own organization, and with clients or customers who need to know the information to protect themselves or prevent further harm. **Sources are at liberty to specify additional intended limits of the sharing: these must be adhered to.**

TLP:GREEN = Limited disclosure, restricted to the community.

Sources may use TLP:GREEN when information is useful for the awareness of all participating organizations as well as with peers within the broader community or sector. Recipients may share TLP:GREEN information with peers and partner organizations within their sector or community, but not via publicly accessible channels. Information in this category can be circulated widely within a particular community. TLP:GREEN information may not be released outside of the community.

TLP:WHITE = Disclosure is not limited.

Sources may use TLP:WHITE when information carries minimal or no foreseeable risk of misuse, in accordance with applicable rules and procedures for public release. Subject to standard copyright rules, TLP:WHITE information may be distributed without restriction.